

# SITUATIONAL AWARENESS

ANY TIME • ANY PLACE

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EVACUATION ROUTE GLOBAL EMERGENCY RESPONSE -WHEN MINUTES COUNT AND LIVES ARE ON THE LINE, YOU NEED THE RIGHT SOLUTIONS.

LOCAL COMMUNITIES, GOVERNMENT AGENCIES, AND INDEPENDENT COMPANIES CAN EASILY DEPLOY HC STANDARD® IN ANY SITUATION TO SAVE LIVES.







GER is a software development and service company. We work with customers to build software specifically to address their needs.



AMBULANCE

STATUS

BED SPACE

MEDICATIONS



HOSPITAL

STATUS

MILITARY

FEDERAL

AGENC

BLOOD SUPPLY

LOCAL

## BE PREPARED WITH GER'S HC STANDARD<sup>®</sup> SOFTWARE SUITE

Global Emergency Response develops and integrates software, technology, and services with first responders in mind. We build and deploy solutions that expedite communication, interoperability and effective leadership.

GER's HC Standard® software suite provides decision makers with near real-time monitoring and tracking of patients; key assets such as EMS, hospitals and hospital beds; and clinical resources during emergency and daily operations.

In emergencies, speed of communication and accuracy of data are vital. That's when GER's HC Standard® works for you. Our solutions help first responders do the best job they can by providing healthcare leaders with the necessary information to deploy resources effectively.

Our commitment is to create and continually improve how information is collected and shared. First responders and incident commanders need the right information in real time to do their jobs...and save lives.



# FAST, SECURE AND RELIABLE PATIENT TRACKING

HC Patient Tracking<sup>™</sup> offers first responders and healthcare providers a fast, secure and reliable way to gather critical data and share it throughout the emergency and healthcare systems in near real-time.

HC Patient Tracking<sup>™</sup> is easily deployed & available for use in the event of mass casualty incidents, mass fatality incidents, evacuations, mass gatherings, hospital surge events, and daily 911 runs.

#### FEATURES INCLUDE:

- Compatibility with existing hardware & internet infrastructure.
- Web-based data retrieval; requires no software installation.
- Cross platform mobile capability including iOS, Android, and Windows 8.1.

- Operability with existing barcodes & triage tags.
- Easily customizable mobile data collection & web-based dashboard.
- HIPAA & HITECH compliant.
- Integration with other patient care and emergency data systems including most ePCR systems and JPATS.

#### ADVANCED FEATURES

Scan barcodes on triage tags or ID cards to create a record with time, date, and GPS location of encounter.

Responders can add patient information, video, audio and still images for a complete tracking record that accompanies the patient throughout the patient triage and care lifecycle.





## FAST, SECURE, AND RELIABLE PATIENT TRACKING

HC Patient Tracking<sup>™</sup> is a fast, secure, and reliable solution for first responders to gather vital data and share it throughout the emergency and healthcare systems in near real-time. It integrates seamlessly with HC Standard<sup>®</sup> to give emergency workers or staff the information they need to make timely and informed life-saving decisions.

HC Patient Tracking<sup>™</sup> scans barcodes on triage tags or ID cards to create a unique patient record that includes time, date, and GPS location of each patient encounter.

HC Patient Tracking<sup>™</sup> collects and shares patient information, video, audio, and still images in near real-time.

HC Patient Tracking<sup>™</sup> has been used successfully in several facility evacuations and provides 100% accountability during patient or personnel movement. Whether the evacuation is scheduled or unplanned, HC Patient Tracking<sup>™</sup> can track any kind of movement - patients, personnel, or pets.



## CRITICAL, FLEXIBLE, MOBILE RESOURCE TRACKING

HC Resource Tracking<sup>™</sup> provides near real-time data collection for asset visualization including site capacity, shelters, equipment, personnel, volunteers, housing, etc.; and gives rapid display of locations, status and reports.

#### **FEATURES INCLUDE:**

- Easy tracking of assets, equipment, supplies inventory.
- Completely customizable mobile data sheets, allowing users flexibility in data collection.

- Increased data accountability and the reduction of costly losses.
- Cross platform mobile capability, including iOS, Android, and Windows 8.1.
- Easily customizable mobile collection and web-based dashboards.



# ACCURATELY TRACKING AND MONITORING HOSPITAL BED COUNTS

HAvBED TRACKING<sup>™</sup>





HC HAvBED Tracking<sup>™</sup> provides the capability for hospitals, clinics and other healthcare facilities to track, monitor and report bed counts and availability. This can be done both on a regular basis and during emergency incidents of any size.

#### FEATURES INCLUDE:

- Functional at all levels from individual hospitals to national organizations.
- Capability of hospitals at any level to report bed data using the HAvBED application.
- Seamless transfer of information to external bed and tracking systems.

- Easy data entry for any facility to update bed availability information.
- Avoidance of dual data entry and transcription errors.
- Convenience of submitting, confirming and reporting to a local, regional or national HAvBED or asset-tracking system.
- Interface and transfer of data directly into the US Health and Human Services HAvBED data system.
- HIPAA/HITECH compliance for hospital and patient data.



## CRITICAL INFORMATION HELPS MAKE THE RIGHT DECISION

HC Incident Commander<sup>™</sup> app was developed with decisive action in mind. It provides the Incident Commander with a high level summary of incident information in near real-time, with the ability to delve deeper into the detailed data when necessary.

HC Incident Commander<sup>™</sup> incorporates the data captured by HC Patient Tracking<sup>™</sup> and displays the Information on an easy-to-view, customizable dashboard.

Role-based access allows emergency team members to view only the information that is relevant to them. While some members may need only high level information others may require access to detailed patient data. The role-based access ensures HIPAA/HITECH compliance.

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#### **FEATURES INCLUDE:**

- Display provides incident personnel the information they need to make life-saving decisions.
- Permission-based roles give the right level of access to the right people.
- Information displays in the field on any mobile device, including tablets.

HC !!

MARATHON

701

3140

3841

Minor

3388

15,44

18,83

18%

Delayed

698

3052

3750

19%

• HIPAA & HITECH compliant.

DSTON MARATHON / ALL

701 3140 3841

18%



**HC** FAMILY REUNIFICATION<sup>™</sup>

## HELPS FAMILIES FIND EACH OTHER IN ANY SITUATION

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HC Family Reunification<sup>™</sup> allows first responders or event employees to gather information from people or families who have become separated in a crowd, mass casualty, or emergency event.

Users may easily collect information including audio/video from either the lost person or those looking for a lost person.

The information gathered is synchronized in near real-time and gives emergency workers full situational awareness to help.

#### **FEATURES INCLUDE:**

- GPS location information.
- Video and still images to help identify those who are lost.
- Shared details across the event organization to help lost members find each other.



HC Family Reunification™ helps reunite families by tracking both the parents and children. The information gathered about any lost party is maintained and shared in near real-time across HC Standard®.





## GER IN ACTION - EXERCISES, TRAINING AND DISASTER MANAGEMENT SERVICES

GER's Master Exercise Practitioners (MEPs) and Subject Matter Experts design, develop, facilitate, and evaluate HSEEP-compliant exercises for the entire emergency response community including healthcare evacuations, active shooters, pandemics, etc.

# GER provides a full range of exercise levels including:

- Full-scale (FSE)
- Tabletop (TTX)
- Functional (FE)
- Drills

#### **TRAINING & EXERCISES INCLUDE:**

- Tabletop exercise
- Full-scale exercise
- Functional exercise
- Exercises for local, regional, and statewide organizations
- AAR/Improvement plan preparation



## SECURE VERSATILE PATIENT PLACEMENT SOLUTION ANY TIME • ANY PLACE

# PATIENT PLACEMENT

## BENEFITS OF HC PATIENT PLACEMENT

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- Track Evacuees with Real Time Metrics
- Streamline Family Reunification
- Manage Transportation Resources
- Improve Overall Communications
- Enhance Reimbursement Process
- Reduce First Responder Stress



### FEATURES INCLUDE:

- Intuitive and Easy to Learn Web Interface
- Track Transport Vehicle Information
- Customized Workflows for:
  - Evacuating Facilities
  - Receiving Facilities
  - Coordination Centers
- Dashboard Monitoring Views
- Tailored Transportation Tracking Screens
- Streamlined Rapid CSV Upload Procedures
- Daily and Emergency Use
- HC Patient Placement can be Integrated with HC Patient Tracking to:
  - Follow Patients from Evacuation Sites to Final Location with Real Time Updates
  - Enhance Reimbursement Post Incident with Electronic Tracking Reports

## GER911.com

## **GER | OFFICE LOCATIONS**

**GER | VIRGINIA** 

## GER | GEORGIA

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